

➤ Phone Systems



Hardware or IP hosted phone systems, which would suit you best? We provide independent consultation and advice and offer a range of solutions to meet every need.

Phone systems are a vital piece of technology within any company, enabling the smooth running of communications between staff and customers. We provide a variety of both traditional hardware based phone systems and the very latest IP hosted systems, but which solution suits your business? Maybe you don't even need a phone system, but could make use some of our network-based non-geographic services available on our inbound platform, meaning no capital expenditure costs at all.

Traditional hardware-based PBX

Connected World partner with many of the leading phone system manufacturers, and can provide solutions for most of the major brands including Avaya, Mitel, NEC, Nortel, Panasonic & Samsung. One of the main benefits when choosing Connected World is that we continue to work with you after the installation of your new system, and provided ongoing maintenance and technical support.

IP & VoIP based hosted solutions

An IP phone uses Voice over IP (VOIP) technologies allowing telephone calls to be made over an IP network such as the internet, instead of the ordinary PSTN system. This allows businesses to operate without a traditional telephone system or phone lines, as functionality and intelligence is provided from the network, or 'cloud'.

Network-based non-geographic solutions

Buying a new telephone system, whether hardware or IP based, may not be the best solution. Simply utilizing some of the intelligent network features available on our inbound platform can remove the need for a new system entirely, meaning no capital expenditure costs, saving huge expense.

Similar in a way to BT Star Services (such as Call Minder, Call Waiting etc), the most common phone system functionality is available and can be deployed quickly and easily as required. Auto Attendant & IVR, call recording, call queuing, call transfer, voicemail and hunt groups are just a few of the most commonly used features available on a low pay-as-you-go basis.

What's next?

A fact-finding discussion will allow us to understand what you need. We will offer choices that reflect your needs, and we will manage everything for you end-to-end, from the phone lines being installed, internal cabling, right down to the phones on the desk, all done under one roof.

➤ Features

- Phone systems tailored to your needs
- Hardware or IP hosted options
- Simple network-based option for start up businesses
- Multi-brand providers
- Free consultation & independent advice
- Solutions scalable to any size
- Tailored options to meet every need
- Hardware accessories
- Training
- 24/7 system maintenance
- Fully project managed from start to finish



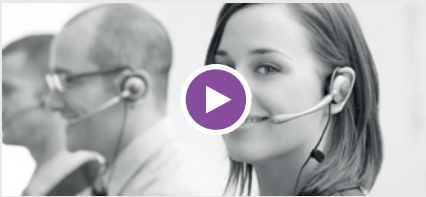
To discover more about this service please see the online video presentation.

Connected World is a Talk Talk Enterprise business, and offers a one-stop-shop service to our clients for all their communication needs. We provide tailor-made business telecom solutions that are both dynamic and cost effective. We offer a full and comprehensive list of communication services that deliver real tangible results, both financially and operationally.

Based in Warrington, Cheshire, Connected World is an independent company without network tie-in or obligations, allowing us to partner with all key network service operators to offer our customers the best products & services available. We pride ourselves on our ability to fulfill our customers individual needs with tailored solutions from a wide-ranging product portfolio.

Click on the play icon next to each service to see a video presentation of what we do.

Products & Services



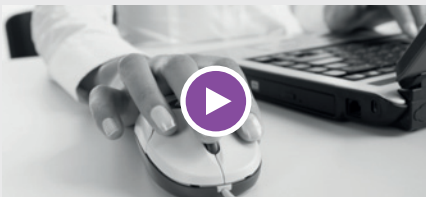
Inbound NGN's & Services

We can provide a range of virtual, non-geographic telephone numbers not just from the UK, but from countries all around the world. We also provide a wide range of network-based call features which provide phone-system like functionality allowing you to manage incoming calls most effectively.



Calls & Lines

If you have existing lines with BT why not transfer them to Connected World and save at least 10% on your monthly line rental, as well as making great savings on the cost of your calls. Transferring your calls & lines is easy, there's no disruption to your service and it is completely free. We can also transfer lines away from all other leading telecoms providers.



Broadband & Data Connectivity

From simple broadband internet access or dedicated high capacity Ethernet, to leased lines and private MPLS networks, we can connect your businesses to you applications and the internet, with a suite of tailored options to suit every need.



Business Mobiles

We partner with all 5 UK mobile operators, and can facilitate new connections, upgrades, ports and migrations to each network. We provide an independent review and advice to suit your business requirements, covering the best value tariffs and incentive offers, network performance, handsets and devices, and mobile email and broadband.



Phone Systems

Hardware or IP hosted phone systems, which would suit you best? We provide independent consultation and advice and offer a range of solutions to meet every need.



0800 988 0880 | www.connectedworld.co.uk